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TO: All CLCC Owners  
FROM: Mark Woltkamp  
SUBJECT: CLCC Update for East Troublesome Fire  
DATE: October 26, 2020

All CLCC Owner,

There are many updates to provide today so I will get right to them. PLEASE READ ALL THE DETAILS OF THIS UPDATE TO AVOID HAVING TO CONTACT THE OFFICE.

1). The Grand County Sheriff's Office announced the re-entry plans for the **EAST** side of Highway 34 as of 4 pm today. The EAST side is the Grand Lake and Shadow Mountain Reservoir side of the highway. Please note that this **DOES NOT** include the CLCC area, which is on the WEST side of Highway 34. Local law enforcement together with the Colorado National Guard, will continue to man all road junctions into the area to ensure only east side residents and property owners are allowed in.

The Sheriff's Office is asking everyone to please respect the process and **DO NOT** try to enter the area unless you live on the east side of the highway. Trying to enter will slow down and complicate the re-entry process for others. Please be respectful of the process.

2). Per the Grand County Sheriff, re-entry to the **WEST** side of Highway 34 - **the CLCC area** - will require more extensive preparation, disaster assessment and safety management. The Sheriff's Office is actively developing plans for the re-opening of the WEST side and into CLCC. There is no timetable at this point and fire officials have told us it will still take several more days. If you have any questions about the re-opening you can call the Grand County Emergency Operations Center at 970-725-3803. Be forewarned that call volumes will be very high and response times could be delayed.

3). We are being told by the Fire Chiefs that fire remains active in areas to the WEST of Highway 34, including CLCC, and road closures are still possible due to firefighting and road conditions. Hot spots are still being monitored and detected. Quite a bit of snow fell in the CLCC area yesterday and last night. Firefighters were extremely happy and relieved but have cautioned us that our area is still considered an active fire zone.

4). Local contractors (water, electricity and gas) are operating inside the CLCC community as we speak to address the specific utility issues in our neighborhoods. CLCC owners have already started to receive calls from plumbing contractors who are on-site at homes, as long as you registered your contact information on <https://docs.google.com/forms/d/e/1FAIpQLSfDO1KQOdCHk14cCY4N2KcTCw1CiqMiCaKaCAXL9dIV-3cQg/viewform> . Their task is to gain access to individual homes - with the consent of each owner - in order to shut off water and drain the pipes to the extent possible. I personally just received such a call 5 minutes ago and gave my consent and provided instructions how to enter my home. The contractor stayed on the phone with me the entire time he was in my home. Please feel comfortable with this process as all the contractors are registered with and managed by emergency officials and were escorted into the community by first responders. If you cannot provide access into your house, the plumbing contractors WILL NOT try to force access into your home. At a minimum, the plumbing contractors may open a home's outside hose bib (hose connection) to reduce potential water damage. Please recognize that these folks are doing a fantastic job for our community. About 80 different contractors and businesses coordinated together to provide such services. Yet another great example of Grand County people coming together to help!

5). Damaging misinformation and rumors still continue to be widely and aggressively disseminated around our community and on social media sites. We cannot control this and can only ask that everyone please refrain from spreading unofficial information to others. Everyone needs to be extremely cautious about

accepting unofficial or social media information as fact. Official information is starting to come out from Grand County Emergency officials so please be patient and cautious.

6). Grand County Emergency Officials are being inundated with calls and emails from people asking questions that could easily be answered by carefully reading the information contained in the various websites. These websites are updated on a regular basis. Listed below are several of the key websites that you should be reviewing regularly to obtain up-to-date information.

<https://www.facebook.com/EastTroublesomeFire/>  
<https://www.facebook.com/GrandCountySheriff/>  
<https://www.facebook.com/GrandCountyOEM/>  
<https://www.skyhinews.com/>  
<https://www.co.grand.co.us/156/Office-of-Emergency-Management>

(please note you do not need a Facebook account to access the info above)

7). In order to get the status of electrical power for your property, below is the suggestion from Mountain Electric. This will allow you to monitor your property whenever you want without having to call them (24/7 access). You will need your account number for first time sign in. If you do not have it, call Mountain Parks Electric at 970-887-3378.

1. Go to [MPEI.com](http://MPEI.com)
2. Click on Pay My Bill
3. Click On new user if you are not already a user or sign in and skip to step 8
4. Click on: Sign up to access our self service site
5. Click on: Complete New User Registration
6. Complete Registration
7. Go to registration email that is automatically sent to you and set up your account (it asks for a security phrase)
8. Sign in
9. Go to My Usage
10. Click on Usage Explorer
11. Create a monthly range that includes the current date and time.
12. Look for the usage wave and if it is not there for the dates post the evacuation, you do not have electric.
13. There are other options on the My Usage page that will give you similar information so you can play with it and determine what best satisfies your needs.

There is also an App that you can use as well. It is available for Apple and Android Operating Systems. Do an App search for Smart Hub Utilities. You will need to Open it and follow the directions to sign in or sign up and then go to Usage and pick what best suits your needs. You will also need your account number for first time sign in.

8). Again, we would like to remind CLCC owners to please refrain from contacting Heike at the CLCC Office to ask for the most recent updates or ask questions that, again, could be answered by referencing the county websites (per #6 above) or by carefully reading our community emails. We recognize that these are very stressful times for all CLCC owners and that relevant information may not always be available as often as we all might like. Rest assured that the CLCC staff and board are doing all that we can do in working with all the various stakeholders to get the information so that we can share it with you. We are committed to providing you with the best info that is available to us. We appreciate your patience and cooperation.

Stay safe.

Mark Woltkamp

President, Board of Directors  
Columbine Country Club  
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