

Oct 27<sup>th</sup>

East Troublesome Fire Update

## Grand Lake Plumbing Heating & SweetWater Pumps



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Please note, some of this information is a repeat from the email that went out on Monday 10/26, but we want to make sure that everyone has all the information that we can possibly provide at this time.

Unfortunately if you do have a previously schedule appointment for this week, Grand Lake Plumbing & Heating will need to reschedule that appointment. Once we have had a chance to help those with immediate need due to the fire we will be contacting everyone who has missed an appointment to reschedule.

We started getting access to the evacuated area of Grand Lake as of Sunday, October 25th. We had a group of 65 volunteers who made it to about 250 homes that day.

We were out again on Monday October 26th, and were again be escorted by the Sheriffs Department, and have only able to access the properties of people who fill out the following form:

<https://docs.google.com/forms/d/e/1FAIpQLSfDO1KQOdCHkJ14cCY4N2KcTCw1CiqMiCaKaCAxL9dIV-3cQg/viewform>

For more information please see the following article from Sky-Hi News:

<https://www.skyhinews.com/news/theres-a-program-to-save-pipes-from-freezing-residents-can-register-now/>

This process is being controlled by the Grand County Sheriffs Department, so we have to follow their guidelines, and won't be able to expedite this process for our customers.

Please be patient with us as we try and help our community through these times. Our family, friends and coworkers are all suffering losses, and we are doing our best to help our community as quickly as possible.

We are working with many different contractors from the Grand County Builders Association, and it may not be a Grand Lake Plumbing team member who is assigned through the above list to go to your property.

The State of Colorado Damage Assessment teams are currently deployed in the areas around US Highway 34 that are safe to visit. We are thankful for their service and support, and recognize the current weather conditions complicate and hamper their efforts. Close and constant communication between the firefighting teams and Damage Assessment team is required to ensure the safety of all responders. While efforts are slower than we may like due to weather conditions, safety concerns and ongoing firefighting efforts, please know the cooperative effort between the State of Colorado and Grand County is working around the clock for the community during these difficult times.

At 2:00 p.m. on Monday October 26, 2020 the Grand County Sheriff's Office will open all areas south of the intersection of Highway 34 and County Road 6 east and west on both sides of the highway, including all areas of County Road 6. County Road 40 remains closed.

At 4:00 p.m. on Monday October 26, 2020 areas on the east side of Highway 34 north into the Town of Grand Lake will be open to just north of the Gateway Inn at Mile Marker 14.5. Residents will be allowed to access those areas east of Highway 34. Areas to the west of Highway 34 will remain closed as firefighters, law enforcement and Disaster Assessment Teams continue their work.

Fire remains active in areas to the west of Highway 34 and road closures are possible in re-opened areas due to firefighting activity and road conditions.

There was a period of time during the fire in which your electrical power was lost. This will impact food quality and safety in your home. You should make plans to ensure an adequate food supply prior to returning to your home.

Re-entry for areas to the west of Highway 34 will require more extensive preparation, disaster assessment and safety management. The Grand County Sheriff's Office is developing plans for the re-opening of areas to the west of Highway 34.

Grand County has put together a very comprehensive list of resources, including phone numbers, websites and other information for the community:

[https://docs.google.com/document/d/1obcvVS9ltHbZAYt8T168db2nrgULLRhs0AkHC\\_VgkxM/edit?fbclid=IwAR2ZtvijyUzTsvW8sDXcx6wXdsVX-2o10VYzB9\\_4LwuMP7IM650iwL0RGjNk](https://docs.google.com/document/d/1obcvVS9ltHbZAYt8T168db2nrgULLRhs0AkHC_VgkxM/edit?fbclid=IwAR2ZtvijyUzTsvW8sDXcx6wXdsVX-2o10VYzB9_4LwuMP7IM650iwL0RGjNk)

Grand Lake Plumbing & Heating are hoping to resume normal services soon, but as you can imagine there may be some delays as we try and catch up on jobs that have been missed during the period that we were closed, while still trying to help those that are in immediate need from the fire.

If you have any questions please feel free to contact us at the office at 970-627-3441, but please know that we have no way of expediting the process for our customers, nor are we able to go to the evacuated areas without police escort, and unfortunately we don't have much information about when we will be out to your property.

Thanks

GLP