



♦ Columbine Lake Country Club, Inc. ♦ P. O. Box 714 ♦ Grand Lake, Colorado 80447 ♦

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TO: All CLCC Owners
FROM: Mark Woltkamp
SUBJECT: Xcel Energy Information
DATE: November 4, 2020

All CLCC Owners,

Since our CLCC community was reopened on Monday morning, Xcel Energy has had quite a large number of technicians on site working with property owners to get their gas service restored and their gas appliances relit.

Based on my own experience and those of other CLCC owners, Xcel Energy technicians have been extremely helpful and responsive to all who reached out to them or who were present at their homes when the technicians knocked on their doors.

Unfortunately, not all owners have had a chance to visit their CLCC properties yet or have Xcel provide them with service. For those owners, below is the text of an email received today from the Xcel Energy service coordinator for the Columbine Lake community.

Xcel Energy is actively working on natural gas relights currently in the Columbine Lake area. We are seeing many residents that have not come home yet. Below is the Xcel Energy plan through the weekend along with requests for each resident that we have not relit.

- Xcel Energy will be on site through Friday at 5pm
 - Residents that have not had their natural gas turned back on need to contact Tim DeJarnette @ Tim.s.dejarnette@xcelenergy.com directly between now and Friday 5p
 - From 7am to 4PM each day we will perform relights, all calls after 4pm will be referred to the next morning
 - After Friday they will need to contact Xcel Energy's customer care center @ 800-895-4999 for a relight
 - Someone over the age of 18 will need to be present
 - Options:
 - We will have Sheriff escorts if needed for those customers who are not coming back before Friday that would like their gas on and are willing to provide access information to their home
 - If you have already winterized your home and do not required Xcel Energy to relight gas service to your home, please let Tim DeJarnette know so we can take you off our master list of homes that need to be relit this week.

Tim DeJarnette
Xcel Energy
Director, Gas Operations
GEO's NE & SW
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E: tim.s.dejarnette@xcelenergy.com

Please reach out to Xcel Energy as soon as possible if you need assistance regarding gas to your home. And do let them know if you do not need their assistance so they can focus on other owners and homes.

Thanks for your attention,
Mark Woltkamp

President, Board of Directors
Columbine Country Club
Grand Lake, Colorado